

Chair and Executive Director's Report

Dr John Roulston AM, Chair

Dr Dennis Young, Company Secretary & Executive Director

On behalf of the Board, we are pleased to present the Australian College of Community Services' 2014-15 annual report. During 2014-15 ACCS maintained its focus on developing partnerships with the community sector to inspire action towards health, emotional wellbeing and participation for all.

Financial Summary

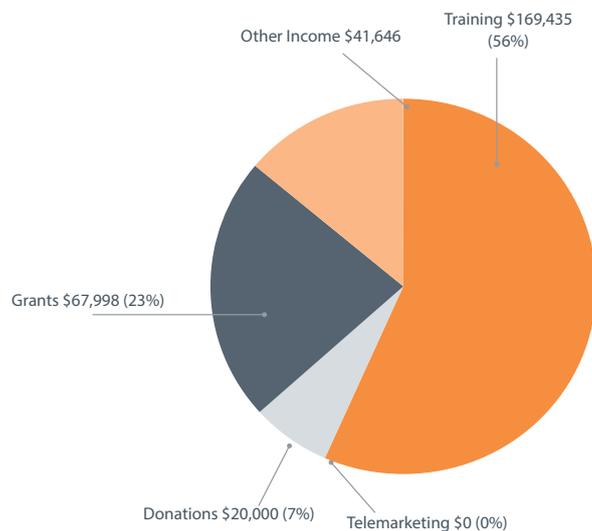
The College continued to experience challenges as a stand-alone entity but continues to be impacted by sector wide changes in workforce development priority expenditure.

Rural and Remote Support

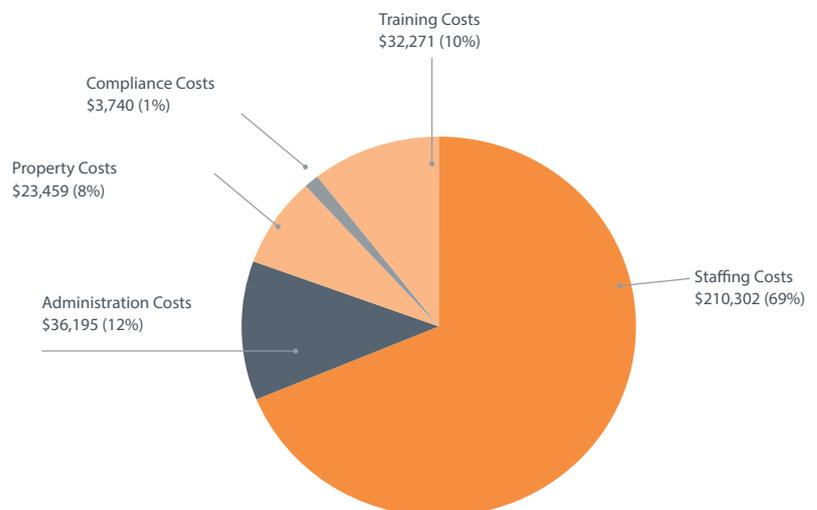
ACCS maintains its commitment to bringing quality education options to professionals in rural and remote areas.

Over the course of the 2014-2015 Financial Year, the College delivered non-accredited workshops in Far North Queensland, Central Queensland and the Darling Downs to name a few.

Funding summary



Expenses



The Board

The Board of Directors continued to provide oversight and strategic direction for ACCS through meetings of the parent company Drug Awareness and Relief Foundation Australia (trading as Healthy Options Australia) and meetings of the ACCS Board.

Managing Risk

Risk management and compliance has continued to remain front and centre for the Board particularly in this time of sector wide changes. During the 2014-2015 year the Board of Directors provided a risk oversight role for the company and encouraged the Executive to foster a company-wide culture that supports risk awareness and quality assurance. The Risk Management and Compliance Committee assists the Board in ensuring the Executive Management are implementing and maintaining policies and procedures to manage strategic, policy, program and project risk. The Finance and Audit Committee assisted the Board in the oversight of financial risk.

Thanks to all

On behalf of the Board of Directors we would like to thank our clients and stakeholders for their continued support. We would also like to highlight the commitment and support from our staff in these challenging times.

We look forward to continuing our relationships within the community to provide quality education and training programs.



I would like to express my sincere thanks to the Board and staff of the Australian College of Community Services for their support over the years of my stewardship. Without the continued enthusiasm and dedication of each Director, staff member and student of the College, it would not be possible for us to be successful in our mission of using education as a tool to build flourishing people and flourishing communities.



Dr John Roulston AM - Chair

Business Relations

ACCS Business relationships continue to develop and grow with a number of new business clients as well as continued requests for training from current clients, including Assisi, Richmond Fellowship, Uniting Care Community, Caboolture Region Domestic Violence Service, Open Minds, Salvation Army, Murriwatch, MDA, Aftercare, Gold Coast Medicare Local, PIR, Racing Qld and Deaf Services Qld.



Workshop Trends

An increase in the range of professional development programs in the last half of 2014 resulted in a renewed interest by many community service organisations, who were accustomed to associating the College with basic Mental Health awareness programs. New programs such as Professional Boundaries, Safe Home Visits, and Agitated Callers have proven to be most popular.



New Programs Developed

By March 2015, two new AOD workshops were developed. The first being the Significant Other Awareness (Pathway to re-empowerment) workshop. This workshop focused on; the impacts on the family, Developing a family plan, Bio-psychosocial impacts, React or Respond?, Take care of yourself, Understanding dependence, Understanding grief, Understanding mental illness, Resilience & support group format. The second workshop, Raising Drug resistant Kids, focused on parenting strategies preventing adolescent alcohol and other drug misuse.



VET Training

During 2014 The Workforce Council funded two skill sets.

The Complex needs Skill set was delivered by ACCS and the Mental Health Skill set was delivered by Karakan, which explains the difference in the unit completion between 2014 and 2015.

Currently all students have been advised of the change of qualification code to the Cert IV in Mental Health, giving them the option to accelerate their completion or applying for the new qualification. During 2014-15, 99 training units were marked and deemed competent.

99

units deemed competent

Locations of Delivery

- Rural & Remote Queensland
- South East Queensland
- Sydney NSW
- Adelaide SA

Non Accredited

In 2014-15 ACCS delivered 100 workshops across Australia .

The 797 attendees were a combination of both public and corporate deliveries.

Public deliveries were offered throughout the year from the Brisbane and Gold Coast campuses.

Queensland Police Service

2014-15 saw the delivery of a significant number Mental Health and Suicide workshops for the Queensland Police Service (QPS) throughout Queensland which continue this year following on from years of excellent evaluations.



100

Workshops Delivered



797

Workshop Attendees

Non-Accredited Scope

ACCS takes pride in the provision of dedicated support to students and offers its programs and workshops to the remote, rural regional and urban areas of Australia. ACCS also offers a range of non-accredited programs and workshops in addition to customised programs in:

- Mental Health
- Mental Illness
- Resilience
- Wellbeing
- Crisis Intervention
- Suicide
- Grief and Bereavement
- Alcohol and Other Drugs
- Dual Diagnosis (Mental Health and Alcohol and Other Drugs)
- Challenging Behaviours
- Professional Boundaries
- Conflict Resolution
- Self-Care
- Working with Diversity
- Aboriginal Cultural Awareness
- Intellectual Disability and Mental Health
- Safe Home Visiting
- Child Protection
- Foundations of Recovery

Governance

ACCS is an Australian Public Company, limited by guarantee.

There is only one member of ACCS, the Drug Awareness and Relief Foundation (Australia) – currently trading as Healthy Options Australia.

ACCS is endorsed under the Income and Tax Assessment Act 1997 as a Deductible Gift Recipient and is eligible for certain tax concessions, and is classified as a Health Promotion Charity. The purpose of ACCS is to provide quality accredited and non-accredited education and training programs to organisations in the Community Service Sector both government and non-government.

The Board of Directors aims to provide a high standard of governance within the company. To ensure this process the Directors have adopted the following:

- Corporate Governance Policy and Procedures
- Clinical Governance Policy and Procedures
- Board and Board Committee Charters
- Annual review of all policies within the company

The Board has the overall responsibility for:

- Oversight of the strategic plan
- Monitoring Risk Management and Compliance
- Monitoring Clinical Risk and compliance
- Delegation to the Executive Director and senior management team

About Australian College of Community Services

ACCS is committed to the delivery of quality education and training programs. Our accredited facilitators and trainers have extensive experience in a variety of industry sectors including mental health, community services, alcohol and other drugs, education and business.

All programs are conducted in an interactive and participative learning environment with rigorous practical and written assessment where appropriate and required. Programs are readily customised and contextualised for the client needs. ACCS is highly sensitive to the time constraints of our clients and can deliver workshops and seminars in a variety of flexible delivery modes and formats.

ACCS has built its solid reputation on the provision of high quality accredited and non-accredited training to the Mental Health, Community Services Sectors, Government, Not-For-Profit and Commercial Sectors.

Our highly educated and qualified trainers, possess many years of experience working in the Mental Health and Alcohol and other Drug Sectors, deliver all accredited training. Curriculum content is based on current best practice and has undergone extensive development to incorporate the Recovery model approach to mental health.

Vision

Flourishing People, Flourishing Communities

Mission

Engage Encourage Empower - People and Communities

Communications

ACCS continued to broadcast alerts of training through e-broadcasting system Emma.



ACCS was represented at key industry events including the Addiction AUS/NZ Conference, Australian Winterschool Conference and other regional and metropolitan professional functions.



**Australian College of
Community Services**

For a detailed overview of the Healthy Options Group of Companies please refer to the Drug Awareness and Relief Foundation (Australia) trading as Healthy Options Australia 2014-2015 annual report contact marketing@healthyoptions.org.au

Board of Directors



Chair of the Board – Dr. John Roulston AM

Qualifications: Cert T B Ed. M Litt M Ed Admin PhD FQIEA FAIM FACEL FACE

Experience: Past Executive Director Assoc. Independent Schools Queensland, Past Director, Dept. for Educ. and Communication; Past Moderator, Qld Synod, Uniting Church in Aust.; Past Lecturer and Senior Lecturer in Educational Administration; Director and Chair, Healthy Options Australia (previously Drug Awareness and Relief Foundation (Australia)); Former Chair, Qld Board, Australian Association of Association Executives; Chair, Veteran Children's Education Board; Former Chair, Academic Board Metropolitan Institute of TAFE; Chair and Former Chair, Life Education Australia (Queensland); Member of Uniting Church in Australia. Chair, Bremer Brisbane Presbytery, Uniting Church in Australia, Queensland Synod; President and Chair, The Royal Commonwealth Society (Queensland); President and Chair, The Synod Lay Preachers' Association, Uniting Church, Queensland Synod; Member, Australian Music Education Board (Queensland). Over twenty five years' experience in working with non-government organisations.



Chair of the Finance and Audit Committee – Harold Peacock (From October 2014)

Qualifications: BA, GradDipAppFinInv

Harold is a respected Business Consultant, Company Director and was New Business Manager at MYOB the biggest software company in Australia, where he had been for 16 years.

His background includes a Post Graduate diploma with the Financial Services Institute of Australasia, and Bachelor of Arts degree double-major in journalism and government at the University of Queensland.

He has worked in technology, government, financial markets, sports management, media, and communications, and is a judge in the Telstra Business Awards.

Away from business, he is passionate about encouraging health through reducing harms associated with alcohol and other drug use, and raising awareness of and promoting mental health.



Company Secretary & Executive Director

Dr. Dennis Young

Qualifications: DHSM, MBA, GradDip FET, B.Bus, AFAIM, AFCHSE, MAICD

Experience: Executive Director Drug Awareness and Relief Foundation (Australia) 25 years; Executive Director DRUG ARM Australasia 11 years; former Member of the Australian National Council on Drugs; Member of 'Of Substance' Management Committee; CEO Mental Health Association (Queensland) Ltd; CEO Australian College of Community Services; Vice Chairman Queensland Network of Alcohol and Other Drug agencies; Member Australian Winter School Conference Committee; Fellow Australian Institute of Management; Member APSAD, Salvation Army and others. Previously served as a Director for Crèche & Kindergarten Association Queensland and the Queensland Police Citizens Youth Welfare Association. Former member of the Queensland Legislative Assembly. Over 40 years' experience in working with non-government organisations.



Chair of the Finance and Audit Committee – Peter Henderson (Retired October 2014)

Qualifications: B.Bus, GradDip Mgt, GradDip App Fin, FFin,

Experience: Accountant, Company Director, Director Drug Awareness and Relief Foundation (Australia); Councillor Presbyterian and Methodist Schools Association; Director Acacia Ridge Financial Services Ltd; Director Australian Rechabite Foundation; Director Mental Health Association (Queensland) Ltd; Member of the Uniting Church in Australia. More than 40 years' experience in working with non-government organisations.



**NATIONALLY
RECOGNISED
TRAINING**